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Pages: 1-44Charles

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Series Number:

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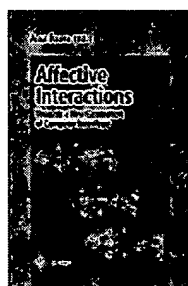
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Pages: 150 - 165

Year of Publication: 2001

ISBN:3-540-41520-3

Authors[Elisabeth André](#)[Martin Klesen](#)[Patrick Gebhard](#)[Steve Allen](#)[Thomas Rist](#)**Publisher** Springer-Verlag New York, Inc. New York, NY, USA**Additional Information:** [citations](#) [index terms](#) [collaborative colleagues](#)**Tools and Actions:**[Discussions](#)[Find similar Articles](#)[Review this Article](#)[Save this Article to a Binder](#)Display Formats: [BibTex](#)[EndNote](#)↑ **CITINGS 7**

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↑ **INDEX TERMS****Primary Classification:****H.** [Information Systems](#)